

CITY OF YUMA

REQUEST TO DELAY PAYMENT OF UTILITY BILL

The City Council of the City of Yuma has declared a local emergency in response to the COVID-19 pandemic. As a result of the pandemic, orders from the State of Colorado and other government guidance has limited the operations of certain businesses and the City recognizes that COVID-19 has had a significant impact on the ability of utility customers to timely pay their utility bills. As such, the City has implemented a temporary program to allow customers to request a delay in payment of a utility bill.

A customer requesting a delay in payment must complete this form and provide it to the City Clerk's office, either by email or by use of the drop box located at City Hall, if City Hall is closed. If you have questions about this form, please contact the City Office at 970-848-3878.

Requirements of a Request to Delay Payment:

1. Requests must be received by the City between the 15th and 25th days of the month in which the bill is due. Retroactive requests, requests for a future bill and late requests will not be considered.
2. A customer may only make three requests during a twelve month period while the program is in effect.
3. A customer is only eligible for the delay of payment if the customer has suffered a job loss, in part or whole, as a result of the COVID-19 pandemic or is a business that has been effected by local, state and/or federal orders related to COVID-19. Customers who do not own the service address must have owner approval to make a request to delay payment.
4. Upon approval of a request to delay payment, the amount due shall be carried over to the next billing cycle. No interest or penalties shall be applied to the amount carried over and the amount carried over will become due and owing at the next billing cycle. The City will not disconnect electric or water services for a billing cycle which has an approved request to delay payment.
5. The City reserves the right to suspend or terminate this program at any time without notice.
6. Upon suspension or termination of the program, all amounts due and owing must be paid in full to the City upon the billing cycle occurring immediately after the suspension or termination.
7. This program does not waive payments but delays payments. All amounts billed to the service address will continue to be due to the City.

I, _____ (print name), under penalty of perjury, affirm the following information:

1. I am the customer at service address: _____.
2. I have suffered a job loss as the result of the COVID-19 pandemic or I am a business owner who has been effected by a local, state and/or federal order related to COVID-19.
3. I am requesting a delay in payment of my utility bill due on _____.
4. I have read and understand that my request is subject to all the above rules.

Customer Name (Print Name)

Owner, if applicable (Print Name)

Customer Signature and Date

Owner Signature and Date

Received by the City:

Signature

Date

Approved by the City:
